



ThurmaPure™

ThurmaPure™ 25-Year Limited Warranty

ThurmaPure™ Warranty Coverage

JC Distributions, Inc. warrants that its ThurmaPure™ thermally modified wood products shall be free from material defects in workmanship and manufacture and will not suffer structural failure due to rot or fungal decay, for a period of twenty-five (25) years from the date of original purchase, when used in above-ground residential or commercial applications and properly installed and maintained in accordance with our guidelines.

Eligibility

This Limited Warranty applies only to:

- a. Products sold under the ThurmaPure™ brand
- b. Material installed in the continental United States
- c. The original purchaser of the material (non-transferable)

Exclusions

This warranty does not cover:

- a. Natural variations in color, grain, or texture
- b. Weathering, fading, or surface checking due to UV exposure or climate
- c. Splitting, warping, cupping, twisting, or bowing caused by:
 - i. Improper installation
 - ii. Inadequate ventilation
 - iii. Improper storage before installation
 - iv. Installation in ground contact or submerged applications
- d. Staining or damage due to:
 - i. Mold, mildew, or algae
 - ii. Paint, stain, or chemical treatments not approved for use on thermally modified wood
- e. Fire or heat-related damage unless treated with an approved fire-retardant and used in accordance with applicable code
- f. Improper cleaning, sanding, coating, or mechanical damage





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- g. Acts of God, including but not limited to floods, storms, hurricanes, earthquakes, fire, or other natural disasters
- h. Use of fasteners or hardware that cause staining or corrosion

Installation & Maintenance Requirements

To remain eligible for warranty coverage, ThurmaPure™ products must be:

- a. Installed in accordance with ThurmaPure™ Installation Guidelines
- b. Maintained with regular cleaning and finished with a UV-protective coating (if color retention is desired)
- c. Not in direct contact with the ground or continuously wet environments
- d. Fastened using stainless steel or approved coated fasteners

Failure to follow these requirements will void the warranty.

Claim Procedure

To initiate a claim under this warranty:

- a. You must notify JC Distributions, Inc. in writing within 30 days of discovering the issue
- b. Provide proof of purchase, installation date, and photos of the issue
- c. JC Distributions may inspect or request samples of the affected material

JC Distributions' liability under this warranty is limited to:

- a. Replacement of the affected material
- b. Or refund of the original purchase price of the defective material, at our discretion

Labor, installation costs, removal, reinstallation, coatings, fasteners, shipping, or other consequential costs are not covered.

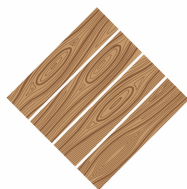
Limitations

This warranty is the **exclusive and sole warranty** provided by JC Distributions, Inc. and replaces all other warranties, express or implied, including warranties of merchantability or fitness for a particular purpose. No dealer, distributor, installer, or other person has the authority to modify or extend the terms of this warranty.

***JC Distributions' maximum liability shall not exceed the original purchase price of the material.**



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Contact for Claims or Questions

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